ACUSO
Association of Credit Union Senior Officers

Leadership Series Part B: Talent Strategy
Virtual Meeting
December 8, 2026

AGENDA

10:00 a.m. – 10:15 a.m. ***Welcome and 39th Annual Member Meeting***

10:15 a.m. – 11:00 a.m. **Building a Resilient Talent Strategy for the Next Era of Credit Unions**
The workplace that credit union leaders were trained to manage does not exist anymore. Remote and hybrid models, rapidly advancing technology, and demographic shifts have changed how teams communicate, how trust is built, and how culture gets transmitted. Most talent strategies have not caught up. Selecting, developing, and retaining top talent was always hard; doing it across distributed teams in an environment of relentless change is a different challenge entirely, and it calls for a different playbook.

This session examines what is actually changing in the workforce and best practices for designing a future-ready talent strategy. Insight will be shared on how career growth, mentorship, and day-to-day leadership visibility work differently when teams are not sharing a building and how to adapt talent management practices to effectively attract, engage, and retain the talent needed for tomorrow.

Leaders will leave with a practical lens for building a talent strategy suited to how their workforce operates now and, in the future, not how it operated five years ago.

Presenters: Laura Sehres, Partner
Lynn Heckler, Partner
Blupact Culture

11:00 a.m. – 11:10 a.m. ***Questions and Answers***