ACUSO
Association of Credit Union Senior Officers

Association of Credit Union Senior Officers Annual Meeting Minutes

September 23, 2025

CALL TO ORDER

The 38th Annual Meeting of the Association of Credit Union Senior Officers (ACUSO) sponsored by Eastern Corporate Federal Credit Union (EasCorp) was held on Tuesday, September 23, 2025, at the Massachusetts Health and Hospital Association, 500 District Ave., Burlington, MA. Chair Michele Plaza called the meeting to order at 1:00 p.m. Mary Ann Clancy was appointed as Recording Secretary. A quorum was declared in accordance with the bylaws and an agenda was adopted.

APPROVAL OF MINUTES

Ms. Plaza presented the 2024 Annual Meeting minutes to members for review and discussion. There was no discussion.

M/Jeff Rocha, Direct Federal Credit Union
S/Jose Rivera Hernandez, Triangle Credit Union

VOTED: Unanimously to accept the minutes of the September 12, 2024 Annual Meeting as presented.

REPORT OF THE CHAIR

Ms. Plaza welcomed attendees and guests to the Annual Meeting and shared ACUSO's accomplishments over the past year. She provided a profile of membership which revealed that ACUSO provides support to approximately seventy active members representing twenty-five credit unions located in the states of Connecticut, Massachusetts, Maine, New Hampshire, and New York. The C-Suite positions served have expanded beyond chief financial officers to include those in the fields of technology, marketing, human resources, accounting, member experience, risk, lending, operations, and other executive areas. Ms. Plaza emphasized that ACUSO's value lies in its intimate but mighty impact and that participation makes our network such a valuable and unique asset. Ms. Plaza also announced the end of her tenure as ACUSO Chair as she proudly ascends to the President/CEO position at Granite State Credit Union. She noted that her credit union career advancement was supported by skills refined through participation in ACUSO and invited all members to contact her at any time so that she may continue to help raise the bar in mentorship so valued by ACUSO.

REPORT OF THE PRESIDENT

President Cynthia Nelson also welcomed and thanked the members and Board of Directors for their leadership and service to ACUSO. She noted that through the launch pad of EasCorp membership, ACUSO represents an outstanding example of the power of cooperation, proving once again that impressive results can be achieved when working together.

REPORT OF THE NOMINATING COMMITTEE

Nominating Committee Chair Tyler Pihl presented the report which, upon review and consideration of the talents, skills, and ACUSO contributions of the candidates, nominated the the following members to fill four (4) positions on the Board of Directors: Caleb Cook, Digital FCU; Jill DeAlmeida, Members Plus CU; Kathy Donahue, St. Jean's CU; and Joleen Forgione, Align CU.

Three (3) positions have a term of office for three (3) years ending in 2028. Due to a prior Board vacancy, one (1) directorship has a two (2) year term expiring in 2027.

Chair Pihl thanked the members of the Nominating Committee, Kevin Randall and Cindy Nelson, for their service.

M/Robin Lorenzen, Jeanne D'Arc Credit Union
S/Karen Skinner, St. Anne's Credit Union

VOTED**:** Unanimously to accept the Nominating Committee Report as presented.

ELECTION OF DIRECTORS

No other nominations were received. Accordingly, Ms. Plaza declared the election uncontested.

VOTED BY ACCLAMATION: To elect Caleb Cook, Jill DeAlmeida, Kathy Donahue, and Joleen Forgione to the ACUSO Board of Directors.

OLD BUSINESS

There was no old business presented.

NEW BUSINESS

There was no new business presented.

ADJOURNMENT

The meeting adjourned at 1:15p.m.

M/Shirley Fitzpatrick, NESC Federal Credit Union
S/Kevin Randall, USAlliance Financial Federal Credit Union

VOTED: Unanimously to adjourn the 38th Annual Meeting of the Association of Credit Union Senior Officers.

Mary Ann B. Clancy

Mary Ann B. Clancy, Recording Secretary